



lively™
mobile+

Medical Alert Device
with 5Star Service



Leading The Way In Mobile Health & Safety

At GreatCall®, we understand your desire to maintain your independence. That's why we offer easy-to-use products and innovative services to help enhance your well-being and ensure your safety wherever you go.

Completely Mobile

While most medical alert devices only work inside the home or require a separate base unit, the all-new Lively™ Mobile Plus works wherever you need it. It's an all-in-one device to alert, speak and locate without any additional equipment to install. Simply press the button on the Lively Mobile Plus to speak with an IAED (International Academies of Emergency Dispatch) certified 5Star Agent. With a powerful two-way speaker and patented GPS technology, Agents confirm your location, assess the situation, and get you the help you need. And, because it's powered by the nation's largest and most dependable wireless network, it can be used anywhere you go.

Solstice Retirement provides residents the Lively Mobile Plus device and 5Star Urgent Response Service as part of its all-inclusive monthly rent in select communities. Residents can simply press their Lively Mobile Plus button and speak to a 5Star Agent to sign up.



BE PREPARED IN ANY UNCERTAIN OR UNSAFE SITUATION WITH 5STAR.



One-Touch

Press the button to establish two-way communication with an IAED-certified 5Star Agent.



5Star Agents

An Agent will confirm your location, assess the situation and get you the help you need by using patented GPS technology and the information in your Personal Profile.



Help, 24/7

Agent can stay on the line with you until your situation is resolved, anytime, anywhere cellular service is available.

"FASTEST AGENT
RESPONSE TIME."

Awarded by the Good Housekeeping
Research Institute, August 2014



100% mobile

No landline
required

24/7 access to
certified Agents

Powerful speaker

Patented GPS
technology

Lightweight

Waterproof



Compatible with
GreatCall Link™ app

TECHNICAL SPECIFICATIONS

Dimensions

2.63" x 1.67" x 0.65"

Weight

1.98 oz.

Speakerphone

Two-way communication with 5Star service and 9-1-1

Indicators

Battery and service LEDs, audible tones

Standby Time

Up to 24 hours

Charging

Charging Dock (included)

GPS

Built-in GPS with WPS using Qualcomm® IZat™

Range

Mobile, where cell phone service is available in the U.S.

Waterproof

IPX7 (submersion in 3.3 feet of water for up to 30 minutes)

Bluetooth

Yes, v4.1



WHY CHOOSE GREATCALL?

5Star Agents

Certified by the International Academies of Emergency Dispatch (IAED), 5Star Agents are equipped to handle a variety of emergency situations, 24/7. They can call emergency services, if needed, conference in emergency contacts, and even provide translation support for assistance in over 100 languages.

Your Personal Emergency Profile (PEP)

When you call 5Star, Agents will have access to your Personal Emergency Profile, and can use details like your doctor's name, common locations you visit, and your emergency contacts to provide faster and potentially life-saving assistance. Your profile is kept confidential and your information is only shared with emergency personnel in the event of a critical situation.

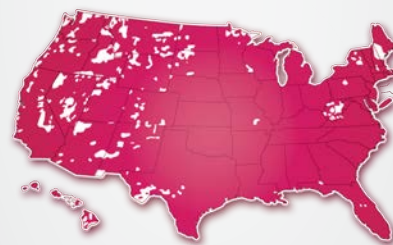
GreatCall Link app

Lively Mobile Plus includes the award-winning GreatCall Link app. Friends and family, who you invite, can download Link on their smartphones to get updates on your well-being. They can check the power level of your device and even receive notifications if you



Count On Greatcall For Great Service

At GreatCall, we're people you can count on® to provide a community of support for our products and services. Our award-winning, 100% U.S.-based customer service and technical support are ready when you need assistance of any kind.



NATIONWIDE COVERAGE

Largest and most dependable wireless network

To learn more, visit greatcall.com



Coverage is not available everywhere. 5Star or 9-1-1 calls can only be made when cellular service is available. 5Star Service will be able to track an approximate location when your device is turned on but we cannot guarantee an exact location. The Lively Mobile Plus is rated IPX7 and can be submerged in up to 3ft of water for up to 30 mins. GreatCall®, 5Star®, Lively™ and GreatCall Link™ are trademarks of GreatCall, Inc. registered and/or pending in the United States and other countries. Copyright ©2020 GreatCall, Inc. Other marks are property of their respective owners and may be trademarks. Screen images simulated. Appearance of device may vary.